



PBX Product Comparison

	Micro PBX	Standard PBX	Pro PBX	Multi Tenant PBX
Recommended deployment	1 - 15 users	10 - 150 users	20 - 1200 users	5, 25 or 100 company variants, supporting 20 to 1200 users
Recommended active SIP/IAX trunk channel capacity	Up to 8	Up to 30, depending on variant	Up to 120, depending on variant	Up to 120, depending on variant
SIP quality preferences	Low, regular or high (wideband codec)	Low, regular or high (wideband codec)	Low, regular or high (wideband codec)	Low, regular or high (wideband codec)
ISDN/PSTN channel capacity (available on hardware appliance only)	N/A	Up to 30 channels	Up to 120 channels	Up to 120 channels
Telco interface options (available on hardware appliance only)	N/A	Single/Quad ISDN2 Single ISDN30	Quad ISDN2 Single/ Quad ISDN30	Single/Quad ISDN30
Hardware appliance form factor	Intel NUC Small Form Factor	Shallow 230mm 1U rack mount	Shallow 280mm 1U rack mount	Shallow 290mm 1U rack mount
High availability (with identical pair of appliances)	No	Yes	Yes	Yes
Multi site capability	Yes - SIP trunks and phonebook	Yes - SIP trunks and phonebook	Yes - SIP trunks and phonebook	Yes - SIP trunks and phonebook
Keivio - web based call management, monitoring, presence, web softphone, instant messaging, multimedia collaboration and conferencing	2 phone licences included	5 phone licences included	10 phone licences included	10 phone licences included
Softphone compatible	Yes	Yes	Yes	Yes
Remote working	Yes, via SIP and/or mobile twinning	Yes, via SIP and/or mobile twinning	Yes, via SIP and/or mobile twinning	Yes, via SIP and/or mobile twinning
Comprehensive web based management	Yes	Yes	Yes	Yes, with each company able to manage their own preferences if desired
Free inter-office calls	Yes, with suitable network connectivity	Yes, with suitable network connectivity	Yes, with suitable network connectivity	Yes, with suitable network connectivity



	Micro PBX	Standard PBX	Pro PBX	Multi Tenant PBX
Licence fee for extra handsets	None	None	None	None
Handset compatibility	All open SIP handsets	All open SIP handsets	All open SIP handsets	All open SIP handsets
Automated phone provisioning	Yes, zero touch for over 90 devices	Yes, zero touch for over 90 devices	Yes, zero touch for over 90 devices	Yes, zero touch for over 90 devices
Hardware or virtualised solution	Available as either a hardware or virtual appliance	Available as either a hardware or virtual appliance	Available as either a hardware or virtual appliance	Available as a hardware appliance only
Integrated phonebook and directory	Yes	Yes	Yes	Yes
XMPP IM server	Yes	Yes	Yes	Yes
Unlimited voicemail boxes with email and web access	Yes	Yes	Yes	Yes
Audio storage (includes voicemail and call recording where available)	8 hours	1000 hours	4000 hours	4000 hours
Call recording	No	No	Yes	Yes
Music on hold	Yes	Yes	Yes, configurable to play different music to different groups	Yes, configurable per tenant
Per extension call reports, logs and statistics	Yes	Yes	Yes	Yes
Per extension billing	Yes	Yes	Yes	Yes, plus individual company billing
Calling and billing information stored for	10 weeks	1 year	1 year	1 year
Auto attendant with full customisation	Yes	Yes	Yes	Yes
Unlimited inbound DDIs	Yes	Yes	Yes	Yes
Interface to third party call reporting systems	Yes	Yes	Yes	Yes



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Salesforce integration	Yes - call control via Salesforce application	Yes - call control via Salesforce application	Yes - call control via Salesforce application	Yes - call control via Salesforce application
API component	Yes	Yes	Yes	Yes
TAPI module	Yes	Yes	Yes	Yes
Unlimited softfax destinations	Yes	Yes	Yes	Yes
T38 fax support	Yes	Yes	Yes	Yes
Video calling	Yes	Yes	Yes	Yes
Call queues with visual management and statistics via keevio	Yes	Yes	Yes	Yes
Queue alerts via email	Yes	Yes	Yes	Yes
Flexible hunt groups	Yes	Yes	Yes	Yes
Night mode	Yes	Yes	Yes	Yes
Hot desking	Yes	Yes	Yes	Yes
Pickup groups	Yes	Yes	Yes	Yes
Call barge (listen)	No	No	Yes	Yes
Paging/Tannoy	Yes	Yes	Yes	Yes
Conference bridge	Yes, limited to 5 attendees across the system	Yes, limited to 5 attendees across the system	Yes, limited to 50 attendees across the system	Yes, limited to 50 attendees across the system
Simple online upgrade process	Yes	Yes	Yes	Yes