

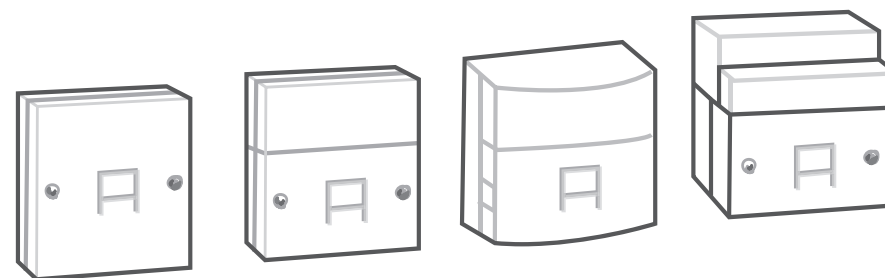
Understanding your Master socket

The main socket into the premise is called the master socket. This is where the phone line enters your premises. It is recommended that you connect your router to the master socket, since the broadband signal is strongest here, any other wiring or network cabling could cause interference.

Does your master socket have a **single** socket?

The micro filter must be used at all times for every phone socket in your premise with any phone or broadband equipment plugged in (including your router, phones, answer machines, digital TV boxes, and alarm systems).

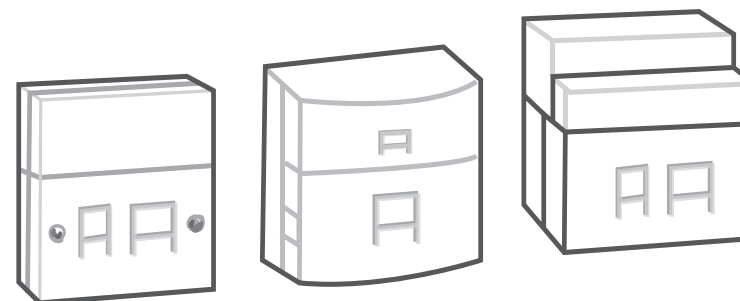
The micro filter allows broadband to work at the same time as your phone service.



Does your master socket have a **double** socket?

This shows that the line is split between your phone and broadband, therefore the micro filter is **not** needed.

It will be clear which socket is your broadband socket as you won't be able to fit your cable into the phone socket.



For more information and support on getting connected to the Internet, please see our router set up guides.